



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.



What we did...



Review of Force policy



Review of local and national data



Literature review of existing reports and recommendations



Presentation of victims' views

Why we did it...



Police and Crime Commissioner (PCC) statutory duty to act as the voice of victims

Individual victims cases highlighted to the PCC

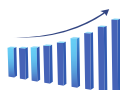
Apparent rise in victim withdrawal for domestic and sexual crimes



Victims a clear priority within the Police and Crime Plan

The facts:

Increasing trend in application of victim withdrawal outcomes in Dyfed Powys, higher than national average



85% of generic victims take up Goleudy service, compared to only 17% of domestic abuse victims

Victims engage well with specialist support services: take up rates of over 70%

82.5% of victims who withdrew report being satisfied with the overall experience compared to 75% of victims who remained engaged



Mental health features within top 3 reasons for all victim withdrawals

Our conclusions...

- Victims are a priority for Dyfed Powys Police
- Issues with consistency and accuracy of outcome application
- Significant duplication in victim contact
- Lack of awareness of support services
- Multiple reviews over time have identified same areas for improvement
- Difficult to achieve clarity regarding performance data on victim withdrawal
- Force structure does not enable shared priority setting across departments

Our top recommendations...

- 1 Consider centralised resource to apply and quality assure crime outcomes
- 2 Provide clarity on the data produced, including how it can be used and shared
- 3 Ensure the support pathway for victims is clear, with consent gained at first point of contact
- 4 Review and implement all recommendations and actions arising from existing victim engagement work
- 5 Ensure clear strategic oversight of victim engagement issues

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