



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

This document is available in Welsh as well as English.



DYFED-POWYS
POLICE AND CRIME COMMISSIONER

Annual Report
2016 - 2017

Safeguarding our communities together

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As your Police and Crime Commissioner, it is my privilege to present to you my Annual Report for 2016 - 2017.

I have worked hard to repay the faith our communities put in me a year ago and will continue to do so. I am pleased with some of the progress made in the last 12 months, but I am not complacent.

The Chief Constable and I are developing a positive and professional relationship between our two functions but with the single vision of improving Dyfed Powys Police and the service it provides to the public. I set out to secure the best financial deal for Dyfed-Powys, met with members of the public, councils, business and partners to understand community priorities, and have reinvested funds in services to support victims of crimes. In March 2017, I launched my Police and Crime Plan, setting the strategic direction and priorities for Dyfed-Powys Police for the next four years. I am clear on my priorities: to keep our communities safe; to safeguard the vulnerable; to protect our communities from serious threats; and to connect with communities. I will continue to hold the Chief Constable to account in respect of the delivery of these priorities and I am confident that we can become a leading police force.

Like all public services, the police are under financial pressure and I will work collaboratively with others, through the Public Service Boards, to maximise opportunities to work efficiently and effectively together. Policing is not devolved in Wales but all four of the Police and Crime Commissioners are taking an active role as non-statutory partners within the Public Service Boards and I anticipate tangible benefits will be realised within the next few years. There continues to be significant challenges ahead and a lot of further important work to be done to improve local services. I am motivated to increase public engagement with local policing services to ensure not only do we meet our statutory obligations but the high standards the public should expect.



Dafydd Llywelyn
Police and Crime Commissioner

In accordance with the Police Reform and Social Responsibility Act 2011, Police and Crime Commissioners are required to produce an annual report. This report highlights the key achievements during my first year of office. The same Act sets out my duty to issue a Police and Crime Plan, which was published in March 2017.

I was clear at the beginning of my term of office that the security and safety of Dyfed-Powys comes first. I am committed to represent and engage fully with communities and to act as the voice of the public on all police and crime matters. I have advocated for strong partnership working and a joined-up approach in tackling matters relating to crime and anti-social behaviour.

This report is a synopsis of my first year and highlights some of my key plans for 2017/18.

Did you know ...my first decision as your Commissioner was to change the office pool car from a BMW 5 Series to a Ford Focus Estate.

Changing the pool car saved the office 16 pence per mile in running costs.

12 things to know about my role.

I am responsible for:

- setting the priorities for Dyfed-Powys Police;
- publishing a Police and Crime Plan;
- engaging with communities and representing the public's voice on policing matters;
- working closely with community safety and criminal justice partners;
- supporting victims and bringing people to justice;
- commissioning services to make communities safer and to support the vulnerable;
- appointing and, if necessary, dismissing the Chief Constable;
- dealing with complaints and disciplinary matters against the Chief Constable;
- holding the Chief Constable to account; and
- setting the annual Police budget and precept level.

I am not responsible for:

- day-to-day deployment and delivery of police services known as 'operational policing'; or
- investigating complaints against police officers below the rank of Chief Constable.

Setting out my priorities

My Police and Crime Plan

My Police and Crime Plan was published in March 2017 and is available [here](#). It sets out my priorities and how progress is measured.

I have worked closely with the Chief Constable and the Police and Crime Panel in setting the strategic priorities and direction for Dyfed-Powys for the next four years.

These priorities were created in direct response to feedback from consultation with the public, private sector, police staff and officers and partners.

The following principles underpin the delivery of my Plan:

- supporting victims;
- engaging with the public;
- working together;
- strong leadership; and
- delivering value for money.

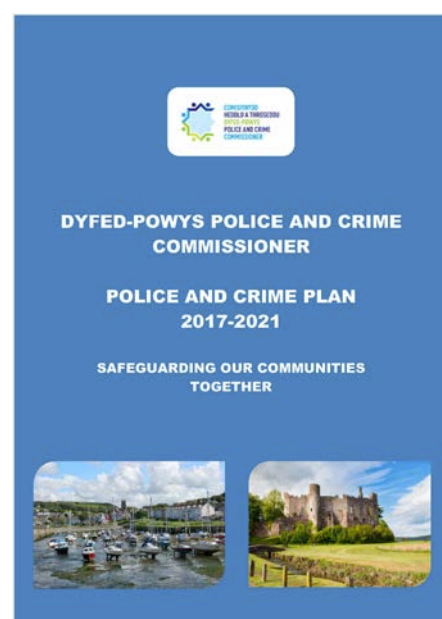
'Partnership working is fundamental to delivering a joined-up approach to tackling the challenges that face all public services, such as a reduction in finances, the increasing diversity of our population and the rapid advances in technology.'

My priorities:

- Keeping our communities safe;
- Safeguarding the vulnerable;
- Protecting our communities from serious threats; and
- Connecting with communities.

My Police and Crime Plan is available both in the Welsh and English language and in alternative formats. I want to ensure that my office provides and promotes alternative communication formats to maximise the public's access to information and services provided by the Office of the Police and Crime Commissioner. Please visit my website for alternative formats.

I worked with the University of Wales Trinity Saint David on the design of my Plan, providing an opportunity to engage with students and academics.



Appointing the new Chief Constable

In July 2016, I asked what type of Chief Constable you wanted. I used your feedback to inform both the job specification and the recruitment process. I also asked police officers and staff the same question and involved staff and partners in the selection process.

'I want local residents to have a say in this big decision; it's the first of many occasions on which I'll seek their views on key issues over the next four years.'



L to R: Chief Constable Mark Collins and Police and Crime Commissioner Dafydd Llywelyn

In December 2016, Chief Constable Mark Collins started in post. Since his appointment, the Chief Constable and I have worked closely, attending community meetings together so that the public have a chance to discuss issues and challenge us face-to-face. Last March, we travelled across Dyfed-Powys to launch my Police and Crime Plan and the Chief Constable's Police and Crime Delivery Plan, which is the operational response to the priorities that have been set.



Meeting the community in Tregroes, Ceredigion

My Team

I work with the support of a team of professionals who advise me on matters relating to estates, finance, policy, performance, engagement and partnerships. The team supports me to achieve effective outcomes for the public.

Details about my office are available [here](#).

In my first few months, I reviewed and restructured my office and have saved over £100,000 in running costs. As a pledge to the communities of Dyfed-Powys, I have not appointed a Deputy Police and Crime Commissioner. This saving, along with others made through the restructure, have been re-invested in my new Community Engagement Team, who play an active role in liaising and working with communities, as well as increasing the level of funding for Youth Services.

Body Worn Video

In March 2017, Body Worn Videos were rolled out to front-line officers and to date 800 devices have been issued to police officers and Police Community Support Officers.

Body Worn Video is a useful tool for recording evidence and for demonstrating transparency in respect of police action. Officers will only record if there is a policing need.



PCC Dafydd Llywelyn with Chief Constable Mark Collins launching Body Worn Videos.

'The introduction of Body Worn Video is a positive move for the public. The use of the cameras supports transparency in policing and will aid the investigation of complaints against officers. Members of the public have a right to request footage of them within 31 days of any incident. I am confident that this will improve policing services.'

Anti-Social Behaviour



During 2016/17, I invested a total of £229,806 in services to reduce the impact of anti-social behaviour. Grŵp Gwalia continued to embed and develop the anti-social behaviour service across Dyfed-Powys. During the year the service received 489 referrals, of which 262 were for enforcement activity, 171 were for support and 56 requested mediation. In 22 of these cases a positive agreement between the two parties undertaking mediation was reached, with other cases ongoing. During the period January to March 2017, 104 cases were live on the caseload for discussion at multi-agency problem solving meetings, resulting in perpetrators receiving warning letters and partner organisations agreeing actions to resolve issues such as verbal harassment, noise and vandalism. A total of 254 cases were closed during the year. Advisory letters proved effective in resolving the majority of lower level ASB cases, and accounted for 44% (112) of the cases closed.

Community Funding Programme

In 2016/17, I made available a grant for communities in Dyfed-Powys to support the vision of the Police & Crime Plan. In total, over £80,000 of funding was made available to over twenty projects. For more information, please visit my website.

Substance Misuse Services



During 2016/17, I invested a total of £350,000 in criminal justice substance misuse services across Dyfed-Powys.

The services received approximately 648 referrals throughout the year, with 85 individuals entering treatment. In addition to those being referred for assessment and support, individuals within custody will have received harm reduction advice and brief interventions without entering treatment. Services also undertake outreach work within communities and provide preventative health services. Whilst in treatment, over 50% of clients reduced both their use of substances and their related offending. Around 45% of clients who exited treatment services were classed as a positive closure; this includes outcomes such as completing the treatment programme and achieving abstinence from drugs.

Further work will be done in the coming year to improve referral routes and to work with offenders to increase their motivation to engage with services.

You said... *tackle drug problems including the cultivation, dealing and trafficking of drugs.*

Road to Safety Scheme

The Dyfed-Powys Road to Safety Scheme was a grants programme, which funded projects that supported coordinated action by people to encourage the safer use of our roads in Dyfed-Powys.

Performance in Education

The Performance in Education project delivered education to young people on the dangers they face on or around the roads of Dyfed-Powys. Targeted specifically towards age groups that are about to start using the roads independently, the project aimed to raise awareness of the dangers and risks of being a young driver, demonstrate and challenge anti-social driving and increase understanding of the potentially negative effect passengers can have on a driver.

Dyfed Powys Police Young Drivers Research

Around one-quarter of all road traffic collisions in our region involve young adults aged 16 to 24. This research project aims to identify how to reach those young adults. The research will set out to analyse existing data to identify risk factors. Once the risks are clearly defined, work can start on building an intervention, taking into account behavioural change techniques.

Dyfed Powys Police Older Drivers Research

Statistics suggest that older adults aged 65 and over are at a higher risk of being 'killed or seriously injured' in road traffic collisions. The objective of this project is to identify how we reach those older adults. The research will set out to analyse existing data to identify risk factors. Once the risks are clearly defined, work can start on building an intervention taking into account, behavioural change techniques.

Mid and West Wales Fire and Rescue Service

This project was a bespoke intervention programme aimed at dealing with young people with identified road safety risk behaviours. The project targeted young people in Dyfed Powys between the ages of 16 to 25. The project involved partners such as the fire, police and ambulance services and engaged with over 300 people over a 12 month period. 24 sessions were held across the Dyfed Powys area.



Research

St. David's Day Annual Conference

'Criminalising coercive control: increasing protection for victims'

I hosted my first St. David's Day Annual Conference on the 1st of March 2017. The aim of the conference was to bring key stakeholders together to consider how we can improve our response to gender-based violence, domestic abuse and sexual violence, and ultimately improve the safety of victims.

The key lecture on criminalising coercive control was delivered by the renowned international expert Professor Evan Stark. Representatives from Aberystwyth University, Welsh Women's Aid and the Crown Prosecution Service also presented on their areas of expertise.

My next conference in March 2018 will focus on mental health and policing. As the national police lead on mental health, Chief Constable Mark Collins will be the keynote speaker alongside Professor John Williams of Aberystwyth University.



One of the speakers at my St. David's Day Conference

Research Board

In January 2017, I held the inaugural meeting of a new Research Board with Dyfed-Powys Police.

The Research Board is a collaboration of academic partners and policing experts that will commission, receive, consider and respond to research in support of the Police and Crime Plan.

Research helps us to understand whether our policing activities are effective and efficient and assists us to identify areas where we can improve our services.

In early 2017, I commissioned Aberystwyth University, in conjunction with the Farmers' Union of Wales, to undertake a Rural Crime survey to look at how farmers are affected by rural crime, the impact of that crime and how they have been affected by it. The results of the survey will be used to inform Dyfed-Powys Police's response to rural crime and to identify training needs for staff and officers.

Research Seminar

In October 2017, I plan to bring together academic partners, experts in policing research and police staff and officers to share their research and to raise awareness of the importance of research evidence in policing. The event will also promote stronger collaboration between the police and academic partners and support police staff and officers build partnerships with higher and further education.

Supporting Victims

During 2016/17, I worked closely with community safety and criminal justice partners to safeguard children and young people, families and vulnerable adults.

Child protection



Llamau continued to provide an independent debriefing and mediation service for children and young people who have been reported as missing and are at risk of sexual exploitation. In 2016/17, Llamau undertook 161 debrief sessions with young people and their families; with mediation being provided in 11 cases.



'I am prepared to see a short-term increase in recorded crime volumes whilst Dyfed-Powys Police work to improve compliance with national standards and work with victims to encourage the reporting of crime.'

'I want to ensure that victims of crime have access to a support system which provides a single point of contact and a streamlined service provision.'

The Help Hub

The Ministry of Justice provide Police and Crime Commissioners with funding to enable us to commission services to support victims of crime. Since April 2015, Victim Support has provided a local referral service for victims affected by crime. In 2016/17, I invested approximately £217,000 in this service (the 'Help Hub'). The Help Hub acts as a central source of information for victims and also maintains a directory of support services for those victims who wish to self-refer to agencies. They assess the needs of each victim so that appropriate support can be provided. Case managers are able to provide additional face-to-face advocacy or emotional support to help victims cope and recover.

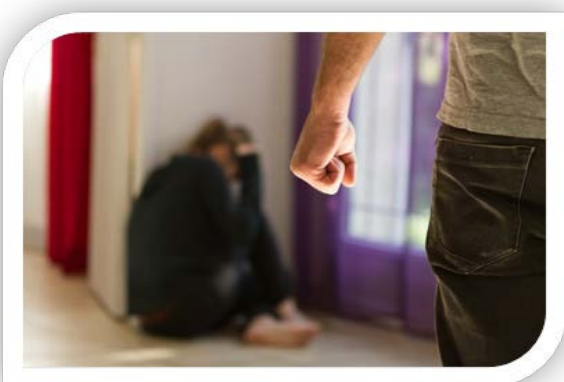
During 2016/17, the Help Hub received 24,941 referrals. Of those, 6,625 (27%) were classified as requiring an enhanced service, with 3,455 (14%) requiring a needs assessment and a further 1,679 (7%) individuals receiving telephone or face-to-face support.

Domestic Abuse



To assist the police in responding to the increase in incidents of domestic abuse and violence, a consortium of agencies led by Hafan Cymru have continued to provide a domestic violence support service. The service aims to reduce risk and increase the safety of those experiencing domestic abuse, in particular those who are vulnerable or at the highest risk. The service works in partnership with agencies such as Her Majesty's Courts and Tribunal Service to ensure that victims are supported through the entire criminal justice system from point of report to final outcome and beyond.

In 2016/17, the total cost of the service was £228,000. 1,187 clients were referred to the service from across the Force area with 627 referrals taken onto caseload. Face-to-face support was provided to 454 individuals, with 327 reporting increased feelings of safety upon case closure. I have worked closely with partner agencies to improve the multi-agency response to domestic abuse.



Sexual Abuse



New Pathways continue to provide a crisis support service for those experiencing sexual abuse. This includes working closely with the police to provide forensic medical examinations and to support victims and witnesses through the complexity of the criminal justice process. I invested £74,000 in the service during the 2016/17 period, with the total number of referrals for the year totalling 272. Nearly 50% of referrals to New Pathways during this period were historic cases. 70% of clients reported feeling less depressed after receiving treatment, with 73% feeling that they were better able to cope. I continued to work with partner agencies across Wales to improve the multi-agency response and work towards jointly commissioning services to support victims of sexual abuse.

'I want victims to feel confident that when they report a crime they will be listened to and believed. All crime and incidents should be recorded accurately and at the point of reporting. I want Dyfed-Powys Police to work with victims to reduce the number of non-reported crimes, particularly those that can have a devastating effect on the vulnerable, such as domestic abuse, hate crime and sexual offences.'

Victim Satisfaction

During 2016/17, interviews were undertaken with victims of crime in line with the Home Office requirement to conduct victim satisfaction surveys with specified victim groups. 783 interviews were conducted and the results indicated that the majority (83%) of victims surveyed were satisfied with the service provided by Dyfed-Powys Police as a 'whole experience'.

Furthermore:

- 95% of respondents were satisfied with the ease of contact;
- 81% of respondents were satisfied with the actions taken by the police;
- 91% of respondents were satisfied with the treatment received by the police; and
- 77% of respondents were satisfied with how they were kept informed of progress.

'Safeguarding the vulnerable is a key priority for me. I believe that everyone, particularly those who are most vulnerable to crime and abuse because of their age, ethnicity, disability, health, sexual orientation and any other factor deserves to live safely, free from harm and abuse.'

You said... *protect vulnerable people and victims of crime.*

Restorative justice



The Wales Community Rehabilitation Company is commissioned to provide a victim-led restorative justice service. This service attracts an annual contribution of £25,000 from my Office.

A Restorative Justice intervention is any process in which the victim and the offender collectively resolve how to deal with the aftermath of an offence.

Wales Community Rehabilitation Company has worked closely with partners to establish and raise awareness of the processes available for victims to access restorative justice.

Local Criminal Justice Board



The Local Criminal Justice Board is a multi-agency partnership that aims to improve the efficiency and effectiveness of the criminal justice system in the Dyfed-Powys area. The Board is responsible and accountable for the service provided to victims and witnesses, improvements in the delivery of justice and securing public confidence.

In 2016, the Dyfed-Powys Criminal Justice Board undertook a joint service review to evaluate processes and procedures, identify improvements and ensure a system that is fit for purpose. This process identified a number of key pieces of work that the Board considered vital to deliver improvements to the service received by victims and witnesses. At the end of 2016/17, the Board refreshed its priority areas. These can be found on page 19.

Volunteer Schemes

I have continued to host a number of volunteer schemes including the Animal Welfare Scheme, Independent Custody Visiting Scheme and the Quality Assurance Panel. There are currently 40 volunteers working with me to help protect vulnerable people and ensure professionalism within Dyfed-Powys Police.

The volunteer schemes provide residents in Dyfed-Powys the opportunity to support their communities through volunteering. I value the many and unique contributions made by volunteers in the delivery of my Police and Crime Plan. I am committed to involving, supporting and developing our volunteers.

New Volunteer Policy

In June 2016, I introduced a new Volunteer Policy. This Policy sets out volunteers' rights and the broad principles of volunteering for the Police and Crime Commissioner.

The Volunteer Policy introduced some key principles:

- no maximum tenure;
- 6 months probationary period;
- initial term of 3 years; and
- appointments reviewed on a 3 year basis.

Volunteers are required to demonstrate impartiality and objectivity at all times. Volunteers must also live, work or study within the Dyfed-Powys area.

The new volunteer policy is available [here](#).

Animal Welfare Scheme

This scheme allows members of the local community and professionals from animal welfare organisations to observe, comment and report upon the welfare of animals engaged in police work and the conditions under which police dogs are housed, trained, transported and deployed. The training and welfare of animals engaged on police work must be open and, as importantly, be seen to be open.

In September, I organised the annual Animal Welfare Scheme training, providing visitors with the basic knowledge and skills they need to make visits.

Engaging with the business community

I want to build strong relationships with the business community so that I am in a better position to understand the crime and policing issues that affect them.

In September 2016, during Small Business Week, I held a series of business breakfast meetings, where I had the opportunity to engage with local business representatives on the development of my priorities. Representatives from the Dyfed-Powys Police Cyber-Crime Unit also provided advice on how businesses can protect themselves from fraud.

During 2016/17, I also attended a number of local Chamber of Trade meetings to discuss their policing priorities.

Quality Assurance Panel

In December 2016, I established an independent Quality Assurance Panel to review the quality of police contact with the public. The Panel focuses its activity on the complaints handling process, but also scrutinise other areas of police contact with the public, such as the police handling of calls in to the Force Communication Centre i.e. 101 and 999 calls.

At the first Quality Assurance Panel meeting in April 2017, 6 closed Professional Standards Department complaint files and 9 Force Communication Centre calls were reviewed. The Panel's findings in terms of best practice and areas for learning are documented in a report which is scrutinised at the Policing Accountability Board. Findings are discussed with relevant managers to support learning and service improvement and their responses are recorded within the public report.

At their first meeting, the Panel concluded:

- 'Overall, the majority of (complaint) investigations were conducted thoroughly and within reasonable time periods.'
- 'Members felt the call opening and establishment of caller needs were good in all cases.'

Independent Custody Visitors

It is my statutory duty as a Commissioner to make arrangements for detainees to be visited by Independent Custody Visitors. The purpose of these arrangements is to enable members of the local community to observe, comment and report on the conditions under which persons are detained at police stations. These arrangements also provide an independent check on the way custody staff carry out their duties with regard to detained persons and therefore increase public confidence in these matters.

In September 2016, my Office organised an initial one-day induction training course, providing new Independent Custody Visitors with the basic knowledge and skills to make visits. I also hosted, in support of the initial training and to ensure a regular refresh of skills and knowledge, the annual training days throughout their period of appointment.

In 2016/17, a total of 22 Independent Custody Visitors from across the four counties were active on the Scheme. Independent Custody Visitors completed a total of 199 visits across the Force area, visiting 172 detainees and raising concerns about safety and quality of CCTV and sanitation facilities.

Strategic Equality Plan

My Strategic Equality Plan for 2017 – 2021 was published in March 2017. The Equality Plan objectives are to ensure that:

- all members of our communities are provided with an opportunity to engage with the Commissioner through a variety of means;
- the OPCC provides and promotes alternative communication formats for accessing information and services provided by the office;
- individuals with protected characteristics, such as age, disability, gender reassignment, marriage and partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation are supported to contribute to the work of the OPCC; and
- employees and representatives of the OPCC have received appropriate training in equality and diversity issues in order to improve services offered to the public.

Social Media



I have been active on Facebook and Twitter, interacting with the public regarding key policing issues.

Contact me at:

Twitter: @DPOPCC

Facebook: CHTh/Dyfed-Powys Office of the Police and Crime Commissioner

Welsh Language Standards

The Welsh language is important as the Force represents a Welsh-speaking heartland.

My Office is fully embracing the changes set out by the Welsh Language (Wales) Measure 2011. I want to ensure that we do not treat the Welsh language less favourably than the English language. We actively promote and facilitate the use of the Welsh language within the office.

During 2016/17, my Office advertised 9 vacant posts, 5 of which asked for level 4 Welsh language ability as a minimum. Two members of my staff attended training courses provided in Welsh. Having a team with diverse language skills will enable me and my office to fully engage with all communities.

My office received no complaints during 2016/17 year relating to our compliance with the standards.

See the compliance notice and actions taken to comply with the standards [here](#).

Did you know... *about a third of our communities speak Welsh.*

47.4% of the population in Ceredigion speak Welsh; 43.9% in Carmarthenshire; 19.3% in Pembrokeshire; and 18.6% in Powys.

Welsh Government



The Welsh Government is committed to supporting policing and particularly community policing in Wales. I meet quarterly with Welsh Government representatives to discuss key policing and crime matters.

All Wales Policing Group

The Police and Crime Commissioners and the Chief Constables from all four Welsh Police Forces meet quarterly. The group consider current and future policing issues for Wales and how these fit with the national policing model.

The group discuss key strategic issues and identify how we can best work together to prevent crime and to support local needs, whilst meeting national policing requirements.



L to R: Gwent PCC Jeff Cuthbert, South Wales PCC Alun Michael, Dyfed-Powys PCC Dafydd Ilywelyn, North Wales PCC Arfon Jones

All Wales Criminal Justice Board

The All Wales Criminal Justice Board promotes closer partnership working between criminal justice agencies and community safety partnerships, providing a multi-agency strategic approach to issues which impact on the quality of life of those living in our communities.

The Board includes representatives from the Police, Crown Prosecution Service, Future Generations Commissioner for Wales, Her Majesty's Court, Home Office, Legal Aid Agency, Ministry of Justice, NHS Wales, National Offender Management Service, Victim Support, Wales Community Rehabilitation Company, Welsh Government and the Youth Justice Board.

I attend the All Wales Criminal Justice Board with my Police and Crime Commissioner colleagues in Wales to ensure that the strategic nature of this Board supports and complements the work of the Local Criminal Justice Board.

'I will explore opportunities to work in collaboration with other police forces and partners to enhance the capacity and capability of policing so that operational resilience is maximised.'

2016/17 Financial Performance

In January 2016, the previous Commissioner set the budget for 2016/17. Together, my office and the Chief Constable delivered services largely in line with the budget. Against a total budget of £93.341m, the overall underspend was £486k (0.5% variance). The budget assumed a £3.072m revenue contribution from reserves to fund day to day activities but, as a result of the underspending, this contribution reduced to £2.586m.

	2016/17 Revised Budget	2016/17 Actual Budget	Variance (negative for saving)
	£'000	£'000	£'000
Commissioner	1,867	1,703	-164
Chief Constable	94,546	93,983	-563
Other activities funded from reserves	0	241	241
Net contributions to/(from) reserves	-3,072	-2586	486
Group total (including reserve)	93,341	93,341	0
Funded by grants and precepts	-93,341	-93,341	0

At the end of 2016/17, reserves totalled £27.3m and it is these reserves that will predominantly fund the £30m four year capital investment programme that is currently planned. This significant investment will fund a refurbishment programme of the estate along with further investment in technology and other key projects such as CCTV.

For further information on the 2016/17 financial position, please see the [Group Statement of Accounts](#) for 2016/17 published on our website. The Narrative Report at the beginning of the Accounts provides a helpful summary of the financial position.

Uncertainties

Inflation has been low over the last few years but it is now rising. This increase along with the, as yet largely unknown, potential impact of Brexit and renewed Government priorities may present future challenges for the policing sector. I currently await the conclusion of the "Funding Formula" review that has taken place during the second half of 2016/17. This review could lead to Dyfed-Powys losing a significant proportion of the central funding that it currently receives.

With my priorities and these uncertainties in mind, I consulted with the Chief Constable, the public and other stakeholders towards the end of 2016/17 before setting the council tax precept for 2017/18. I will work closely with the Chief Constable to ensure that the residents of Dyfed-Powys receive the best possible services for the available resources in 2017/18 and for the rest of my term of office.

CCTV

In 2016/17 I instigated a review of CCTV across the whole of the Dyfed-Powys Police Force area. I have pledged to re-invest in the CCTV infrastructure, and will continue to drive this forward in 2017/18.



'I am responsible for the Dyfed-Powys Police estate and am part-way through implementing an estates programme for our land and buildings, with the aim of providing a cost effective and operationally relevant estate that supports and complements the services we provide to the community.'

Environmental Performance

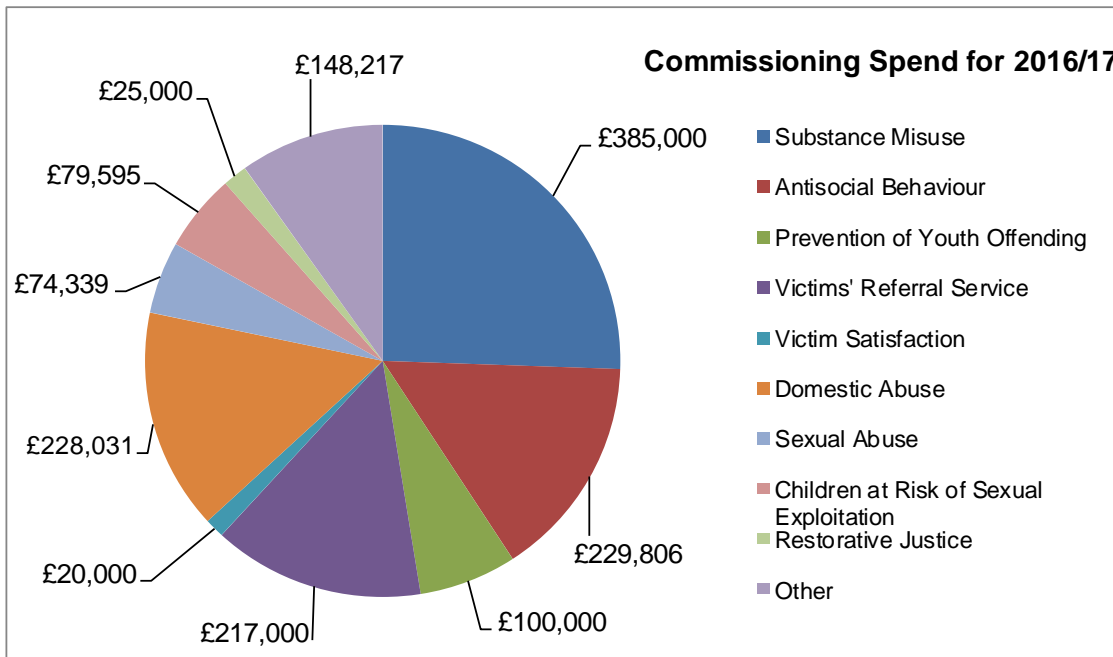
My Estates team have been working with the Carbon Trust to identify appropriate initiatives and technologies that will improve the police estates' environmental performance. The value and benefits of such improvements will be defined and measured post installation.

Energy efficiency

In 2016/17, new energy efficient boilers were installed at 6 sites. Four stations across Pembrokeshire have been refurbished and reoccupied and work to refurbish other sites will continue across Dyfed-Powys during 2017/18.

Commissioning

The commissioning budget for 2016/17 was £1,506,988, of which £610,675 was funded by the Victims' Grant from the Ministry of Justice. The graph and table below show the detail of this allocation and expenditure by service area.



Did you know... almost 25% of all calls to Dyfed-Powys Police relate to concerns for a person's welfare and safety.

Crime only accounts for approximately 12% of all Dyfed-Powys Police calls for service. 11% of call for police assistance relate to anti-social behaviour and 16% to road traffic incidents and disruption.

'I will make funding available to communities, partners and charities through various projects that contribute to the delivery of my priorities and improve the quality of life for our residents.'

Securing the best deal for Dyfed-Powys Police

A new review of the way that funds for policing are distributed across forces in England and Wales is underway. I have met the Policing Minister and provided detailed evidence of the specific pressures facing Dyfed Powys with the aim of securing a fair funding deal for us. However, a formal consultation on a new formula has not yet begun and I am therefore calling for a delay in the implementation of any new formula to 2019/20 or beyond, to allow police forces a transition year to prepare for a new funding regime. This is essential as significant changes in funding require time to prepare for and to implement whilst ensuring continuity of services to the public. Above all, I would like to see the Government provide certainty of future funding over a number of years to allow us to plan for the future with confidence and greater certainty.

Goleudy Victim and Witness Services

Goleudy is an independent service that ensures all victims of crime get the support they need from the point of initial contact, right through to the case being concluded. This service, which is provided 'in-house', is aimed to significantly improve the service provided to Dyfed-Powys victims.

This service will replace the Help Hub previously provided by Victim Support.

More information about Goleudy is available [here](#).

Youth Offending and Prevention

Recently, I have invested an additional £180,000 across the four counties to support the work of the Youth Offending and Prevention Teams. I want to see the Youth Offending and Prevention Teams using this funding to prevent young people from entering the criminal justice system and to attempt to break the cycle of re-offending.

Local Criminal Justice Board

At the end of 2016/17 the Board refreshed its priority areas. The key future work streams for 2017/18 are:

- improving the service to victims and witnesses - to include in particular;
 - victims of domestic abuse; and
 - witness satisfaction.
- accessibility and effectiveness of the criminal justice system to include Youth Courts; and
- offender management.

Did you know... *in 2016, there were approximately 517,510 people living in Dyfed-Powys. 17% of these were children aged 15 and below and 24% were older adults aged 65 and above.*

Dyfed-Powys is serving an ageing population.

Safer Dyfed-Powys Charity

In September 2017, I will launch a new charity, 'Safer Dyfed-Powys'.

The new charity's objectives will be to:

- prevent and reduce the fear of crime throughout Dyfed-Powys by working with schools, community groups, charities and Dyfed-Powys Police to undertake crime and disorder prevention initiatives and programmes;
- assist in measures to reduce the level of crime and meet the priorities in the Police and Crime Plan and those of Dyfed-Powys Police;
- support families, individuals and vulnerable groups who have become victims of crime and are affected by crime or the fear of crime; and
- other activities that support the work of the Police and the Police and Crime Plan.

Cadets and Volunteers

There are currently 468 volunteers supporting both my office and Dyfed-Powys Police. These include the Special Constables, Police Support volunteers, Speed Watch Scheme volunteers, Police Cadets, Independent Custody Visitors, Animal Welfare volunteers and Quality Assurance Panel volunteers.

I am committed to engaging with the public to keep our communities safe and I aim to increase the number of volunteers over the next few years.



If you require any further information or would like this document in an alternative format please contact us.

This Annual Report is also available on our website in Welsh.

Contact the PCC

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